

Progress against key workstreams
Period Three 2023/24: 1 December 2023 – 31 March 2024

Ref:	Workstream	Progress Period Three (1 December 2023- 31 March 2024)
1.	<p>Air Quality Assess and implement requirements for meeting new air quality statutory obligations following the introduction of the Environment Act 2021.</p>	<ul style="list-style-type: none"> • An application for government funding was unsuccessful, but work is still going ahead to consider what action can be taken to reduce emissions of PM2.5 associated with commercial cooking. • A draft Air Quality Strategy for 2025-2030 has been prepared and a revised version will be presented to the Port Health and Environmental Services Committee for decision in July 2024. The Draft Strategy includes actions to deal with PM2.5. • Research is underway to consider how we can assist businesses to reduce PM2.5 emissions associated with the use of standby diesel generators.
2.	<p>Port Health/HARC Influence, prepare for and adapt to embed a new Border Operating Model for import Controls at the end of 2023, by influencing policy and guidance, and designing resilient services that are flexible and dynamic to changing risks.</p>	<ul style="list-style-type: none"> • Engagement with Defra remains high following the introduction of the new border controls. • The secondment of an officer to Defra to assist with the embedding of new controls has been extended. • A Project Team has been mobilised since January 2024 to deliver new structures to enable a sustainable effective service for the new controls.
3.	<p>Port Health Review the Port Health accommodation along the Thames to ensure that it is cost effective and meets future service demands.</p>	<ul style="list-style-type: none"> • This workstream has been paused due to a change of personnel in the City Surveyor's Department. Once the new City Surveyor's Business Partner is fully inducted, we will work with them to progress the matter. • The plan remains unchanged: to instruct a commercial estate agent on a retainer basis in order to keep a watching brief on opportunities which may provide a long term sustainable base west of the Thames Barrier. We are keeping the leases on our accommodation at Tilbury and London Gateway under review.
4.	<p>Public Protection Teams will continue to assess and adapt services in reaction to the</p>	<ul style="list-style-type: none"> • A Nighttime Economy Landscape study commissioning is underway. • We are the lead for Local Authorities' resourcing of Operation Reframe. • Officers are actively involved in the Anti-Social Behaviour Strategic Group.

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	Nighttime Economy and Anti-Social Behaviour.	<ul style="list-style-type: none"> • Officers Chair the Licensing Liaison Partnership and weekly Nighttime Economy group. • We utilise intelligence and data to direct services and deployments.
5.	Licensing Service Develop a long term (10 year) strategy for the City of London on AI Fresco Dining for the City's Streets.	<ul style="list-style-type: none"> • The Levelling Up and Regeneration Act was enacted on 31 March 2024. A new policy, procedures, fees, application, and other back-office systems are being prepared. • The new Draft AI Fresco Dining Policy will be presented to the Planning and Transportation Committee for decision in July 2024.
6.	Public Protection Implement and embed the new Planning and Regulatory Services casework management system (CMS) to provide a modern and intelligent way of working for the future.	<ul style="list-style-type: none"> • Preparation for enabling public access in the IDOX Uniform CMS is complete and the system is due to 'go live' in the next quarter. This will allow Members, residents, and the public to view and comment on live licensing applications. • Consumer Direct issues for Trading Standards have now been resolved following updates to the system.
7.	Cemetery and Crematorium Monitor funeral trends and adapt to provide a variety of options relevant to the needs and preferences of customers.	<ul style="list-style-type: none"> • A number of new areas for graves have been identified and work is continuing on the project to construct 20 vault graves; an option that is currently missing from our current offer to the bereaved.
8.	Cleansing Service Embed the Climate Action Strategy and Climate Resilience mitigations into resource planning and decision making - balance reduction of energy use against cost of investment to achieve savings. Identify appropriate vehicles and equipment savings, building retrofits etc.	<ul style="list-style-type: none"> • Officers are working closely with the Climate Resilience Team to deliver a Climate Adaptation Action Plan for Environment. • Risk and action plans have been allocated to the relevant Assistant Directors and are included in business plans.

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9.	<p>Cleansing Service Develop a combined services strategy for the Cleansing and City Gardens teams, outlining service standards and public engagement plans.</p>	<ul style="list-style-type: none"> • A local plan has been developed outlining priority projects for 2024/25. • Investigations into service standards are ongoing with neighbouring boroughs and London-wide organisations to establish relevant benchmarking. • A review of social media output and public engagement has been undertaken, and a communications strategy is in place and being delivered. • A dedicated apprentice to coordinate volunteering is also now in place.
10.	<p>Cleansing Service Support the drafting of a revised Corporate Transport Policy.</p>	<ul style="list-style-type: none"> • An updated Transport Strategy has been written and is being taken to the relevant Committee for approval.
11.	<p>Cleansing Service Deliver the Biodiversity Action Plan.</p>	<ul style="list-style-type: none"> • Working groups to deliver the key objectives of the Biodiversity Action Plan are meeting, and achievement towards objectives is on track. • An interim update report will be taken to Natural Environment Board towards the end of 2024.
12.	<p>Cleansing Service Develop a strategic approach for the future of Walbrook Wharf and how this will affect service delivery and contracts.</p>	<ul style="list-style-type: none"> • A soft market testing exercise has been completed and a report was presented to Port Health and Environmental Services Committee in May 2024. • Consultants have been appointed to undertake an options appraisal considering three scenarios for redevelopment of Walbrook Wharf. The outcome will be reported to Members in September 2024.